

NEBRASKA.GOV NEWSLETTER

Volume 1, Issue 1

DECEMBER 2007

GM Corner

Dear Board Members,

I have now been with Nebraska.gov for just about 5 months and it has been an exciting, and eventful journey. It has been a pleasure getting to know each and every one of you and I look forward to building upon those relationships.

Being new to the State, has given me a unique opportunity to observe and evaluate the benefits of our partnership, and to find and implement ideas that will add value to you as a board member. This monthly newsletter is one example of a vision to build upon the communication between the Nebraska State Records Board and Nebraska Interactive. I believe it will keep all of you better informed of our progress on a regular basis.

While NSRB members meet quarterly we are only informing you of what has been accomplished for the past 3 or 4 months, I would like to use this newsletter to help keep you informed on a current basis. Thus we will have the ability to shift the focus of the General Manager's report to align with the board's goals and the future of electronic Government in Nebraska.

I hope you all find the information in this newsletter valuable. I invite all of you to share any comments and ideas with me so we can constantly improve the information included and what you like or dislike about it.

Thank you for your continued partnership, and on behalf of me and my staff at Nebraska Interactive, I would like to wish you a very wonderful and safe holiday season and a very Happy New Year.

Brent Hoffman



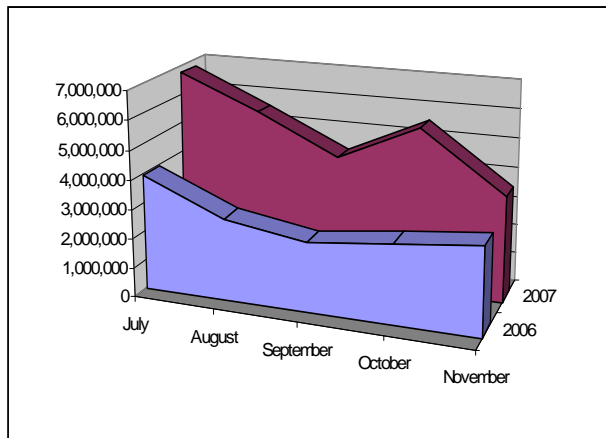
It is our pleasure to report that Nebraska Interactive has been successful with the achievement of the Cybertrust Certification. This certification reflects our organization's continued compliance with extensive and continuous security assurance process, and validates the presence of risk reduction practices.

In this Issue

GM Corner	1
Making the Grade	1
Nebraska.gov Service Reminder	1
Portal Highlights	2
Services in the SPOTlight	3
Who we are...	4
NEW Services Launched This Month	4

MAKING the GRADE

Portal Visit History



Visits to Nebraska.gov

Month	Year	% Change 2006
November	2007	20.34%

% Network Uptime	Average Response Time
99.9%	0.638 seconds

Nebraska.gov Service Reminder



Nebraska.gov, in cooperation with the Nebraska Legislature, would like to remind you to use Bill Tracker.

This great service provides a convenient way to track legislative activity in an organized way.

Go to: <http://www.nebraska.gov/billtracker/>

Portal Highlights

Nebraska.gov wins national Best of the Web awards

Earlier this year the Center for Digital Government ranked Nebraska.gov as one of the top 10 state government Web sites in its 2007 Best of the Web competition. The Center also awarded Nebraska an honorable mention in its Digital Government Achievement Awards for the Secretary of State's Rules and Regulations Tracking System.

The Nebraska State Agency Proposed Rules and Regulations Tracking and Email Notification System earned its Digital Government Achievement Award for multiple features. It combines a password protected interface for each agency involved in the adoption process, a secure archive for proposals no longer on the docket, a public interface with an online comments submission feature, and an email notification registration system, for users to create their own customized docket and track only the regulations they wish. The online docket has given the three State offices involved in the adoption process the ability to all view the same information, concurrently, in the same place. The creation of this cross-agency application has provided for operational efficiencies and enhanced governmental economy.

"The Center for Digital Government saw in our tracking system exactly what we set out to deliver – government that is responsive to its citizens, transparent and efficient," Gale said.

The 2007 Digital Government Achievement Awards recognizes

"The Center for Digital Government saw in our tracking system exactly what we set out to deliver – government that is responsive to its citizens, transparent and efficient," Gale said.

outstanding agency and department Web sites and applications that enhance information interactions, transactions or services.

The categories include government-to-government, government-to-business, government-to-citizen and government internal.

Since its launch in 1995, the Nebraska.gov web portal has served as the gateway for news and information about Nebraska state government. In those 12 years, the portal has seen six major redesigns—including the new Secretary of State Web site—, launched a wide variety of new features and added more than 150,000 pages of content.

Nebraska's state Web site boasts content including citizen alerts, a dynamic news page and live online customer service. In addition, the portal continues to provide simplified access to Nebraska's nearly 300 electronic government services 24 hours a day and seven days a week.

NIC Wins Top eGovernment Service Award

OLATHE, Kan.--eGovernment services provider NIC recently won a national award for being the best information technology provider. NIC received the Center for Digital Government's Long Train Corporate Award based on nominations from nearly 25 percent of the states it serves.

"It's clear that NIC is setting the standard in eGovernment," said Cathilea Robinett, executive director of the Center for Digital Government. "The nominated projects are models of innovation and cover the spectrum of government online services."

The Center for Digital Government is an international research and advisory institute on the use of information technology in government. It inaugurated the Best Fit Integrator Awards in 2007. Public-sector information technology organizations nominated integrators that collaborated with them on exceptional projects. NIC chief executive officer Jeff Fraser and president Harry Herington accepted the Long Train Corporate Award in September at an event in Hilton Head, S.C.

"There is no greater honor than the approval of your customers," said Herington. "No one knows our work or our results better than they do, and we are thankful to our state partners – and to the Center for Digital Government – for this honor."

"We emphasize that our portal relationships are long-term partnerships and not just contracts," said Fraser. "Our partnerships are successful because we understand the challenges governments face, the demands of their constituents, and the eGovernment solutions that meet the needs of both groups."



Services in the SPOTlight

Nebraska Business One-Stop Registration



"The Business One Stop Registration Information System has already been viewed more than 3000 times. The survey response has been excellent, with 100% of respondents giving the application the highest possible rating for usability."

NEBRASKA ONE-STOP BUSINESS REGISTRATION INFORMATION
[Home](#)
[Forms for Foreign Business](#)
[Forms for Domestic Business](#)
[Business Portal](#)
[Business Resources](#)
[County/Local Resources](#)

Evaluation and Feedback for Nebraska Business One Stop
Registration Information System

Please provide us with answers to the questions below, and any comments you have that could help us improve the system.

1. Please rate the ease of use of this application:

Very easy to use	100.0%	(9)
Somewhat easy to use		(0)
Not user friendly		(0)

2. I would recommend this application to others.

Yes	100.0%	(9)
No		(0)

3. Please provide any comments you wish regarding this application.

#	Response
1	Excellent!
1	Fast and easy to find everything you need to submit forms
1	I wish all states made it this easy! Thank you.
1	It's great, it's very easy to use
1	This one stop checklist is very helpful to me. Thank you.
1	very nice and easy to use. can add more help on topics

One Stop Business Assistance - (402) 471-3782 or (800) 426-6505 [Email](#)
Technical Problems - (402) 471-7910 or (800) 747-9177 [Email](#)

Traffic Citations Payment System

Motorists who receive payable traffic citations (tickets where the right to a court appearance can be waived) will now be able to pay their traffic fines on the Internet in 18 counties through the Nebraska Judicial Branch's new on-line payment system.



Through the new "ePayment" secured payment system, traffic citations can be paid by logging onto the Judicial Branch Web site, www.supremecourt.ne.gov and clicking on the "ePayments" button. Users of ePayment can pay their citations using a Visa, MasterCard or Debit cards with the Visa or MasterCard logos. Users will be assessed a transaction fee by the vendor.

"Electronic payments are a standard in the private sector businesses and now becoming the standard in state government," said Chief Justice Mike Heavican. "Effective use of technology is a priority in the Judicial Branch and we are excited to be able to provide this new service to the public."

"Not only will the ePayment system be more convenient for motorists, but it will also help streamline the administrative process for the court system," said State Court Administrator Janice Walker. "When a fine is paid on-line, the court clerks do not have to re-enter the traffic citation payment into the system. The computer automatically records the payment the next business day and the user can print a confirmation, the same as ordering from a catalog."

"Courts offering ePayments include the Counties of Boyd, Cass, Colfax, Cuming, Dawson, Hamilton, Holt, Keith, Knox, Lancaster, Merrick, Platte, Saunders, Seward, Stanton, Thayer, Thurston, and Washington," said Walker. "We hope to add the rest of the Counties in early 2008."

Typical traffic citations that can be paid on-line include: Speeding tickets, seat belt violations, failure to display license on demand, driving without current tags, failure to stop at stop sign, and similar offenses of a less serious nature.

However, more serious violations still require court appearances, including: Driving on a suspended license, driving while under the influence of alcohol, driving an uninsured vehicle, driving while impaired by controlled dangerous substance. Motorists may not pay their traffic citation on-line if the citation indicates that they must appear in court.

City and municipal parking citations must be paid to the local municipalities, although many cities have their own on-line ePayment programs.

Nebraska.gov
301 S. 14th Street
Lincoln, NE 68508

Phone:
402-471-7810

Fax:
402-471-7817



Who we are...

Nebraska.gov is the State of Nebraska's partner for online services. Nebraska.gov is the digital government partner for the State of Nebraska. For 12 years, Nebraska.gov has designed, managed, and marketed digital government services for the state of Nebraska. Our digital government solutions use technology to increase efficiency and reduce costs for the state agencies and their constituents.

Nebraska.gov's solutions are self funding. In most cases, Nebraska.gov absorbs the costs to build the technical infrastructure and develop digital government services. Nebraska.gov is built on a self-funded business model. Three types of funding methods are generally implemented: Portal fees, subscription fees, and transaction fees.

New Services

Launched Real Estate Broker/ Sales Person Application

Sales and Use Tax Reporting Enhancement

Launched UCC Amendments

Re-Launched Governor's Agri-Tourism Workshop Registration

Re-Launched Governor's Arts Award Registration

Nebraska.gov
301 S. 13th Street
Lincoln, NE 68508



Nebraska State Records Board Member